



LOCAL POLICING REVIEW 2018

CONSULTATION DOCUMENT

30th AUGUST 2018 - 9th NOVEMBER 2018

YOUR POLICE SERVICE, YOUR VIEWS



The full consultation can be found at:
psni.prioritysimulator.com

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FOREWORD

by the Chief Constable and the Chair of the Policing Board

Dear Consultee,

PUBLIC CONSULTATION ON LOCAL POLICING 2018

The Police Service of Northern Ireland and the Northern Ireland Policing Board are seeking your views to help shape the future of policing. This consultation is part of the Local Policing Review 2018 which will explore how police can best meet public need and demands and deliver the most effective local policing.

Following the Review of Public Administration in 2015, the PSNI gave the Board an undertaking that local policing changes would be reviewed to ensure they were operating effectively. We're now working together on that review and we want to hear how you think the police can best meet future public need and demands and deliver local policing in your area.

Over the past 10 years crime has reduced however the complexity and type of work faced by local policing has changed. Low level crime such as criminal damage and theft has reduced; but the police now deal with much more complex crimes such as sexual exploitation and cybercrime. Increasing vulnerability in our society also has an impact on policing with around 150 of the calls we receive every day linked to a person with identified mental health issues.

In addition to these changing demands, we have a reducing police budget and fewer police officers. We now have to consider how we can future-proof our policing service so that we can continue to deliver for local communities.

The police cannot do this alone. Now, more than ever, there is a need to focus on building partnerships. Working together with public sector, voluntary and community colleagues and, most importantly, with every individual member of our society.

The consultation has been designed to provide an insight into the complexity of policing and it is important that you have an opportunity to contribute to the discussion on the future delivery of the policing service and better understand the types of issues that the PSNI is facing in deciding where and how resources are used.

We are asking for your response to three key questions. A prioritisation simulator has also been developed which can be completed online. This will provide an insight into the range of issues and challenges involved in allocating policing resources and you will be able to prioritise where you think resources should be focused in the future.

The consultation will run from **30th August 2018 to 9th November 2018** and we will be holding a series of consultation events so you can have your say. Data collected during the consultation process will be analysed and the resulting report will be used to shape and inform local policing.

The key driver for the future success of the PSNI is the confidence you have in the Service. This is why we need you, the community the police serve, to give your views on the future of local policing in Northern Ireland.

George Hamilton
PSNI Chief Constable

Anne Connolly
Chair Policing Board

ABOUT THIS CONSULTATION

Introduction

Community confidence in the Police Service of Northern Ireland is currently at a record high, with reported crime down 33% across the last ten years. However, like all other police services, and indeed all other public services, the PSNI are facing some significant challenges. Within the PSNI these challenges revolve around the changing nature of demand through increases in cybercrime, child sexual exploitation, sexual offending and vulnerability. Whilst demand has changed, the resources available to meet new and existing challenges is reducing. In the past 10 years the policing budget has been reduced by 25% and the number of staff and police officers has decreased by 20%.

To maintain their policing purpose the PSNI has to think differently about how they work both inside and outside the organisation. They must consider new ways of working that will reduce demand and provide better outcomes for our community.

The PSNI has changed in response to similar challenges in the past; however the sheer scale of

current and future challenges means that how frontline policing is delivered now will likely be no longer fit for purpose in the future. The PSNI wants to be in a position in which their policing model meets the challenges of the future and continues to effectively keep people safe by continuing to Police with the Community. This consultation paper provides an overview of the process being used to get views from communities and key stakeholders on the future priorities, structure and delivery for local policing in Northern Ireland.

This consultation offers a proactive opportunity for relevant parties to inform and shape the future of local policing across Northern Ireland. We want to hear what the community and stakeholders have to say to get a better understanding of their local policing needs. Therefore this consultation will include discussions with key stakeholders, Policing and Community Safety Partnerships facilitated public workshops, an online social media based consultation

ACROSS THE LAST DECADE:



What is Local Policing?



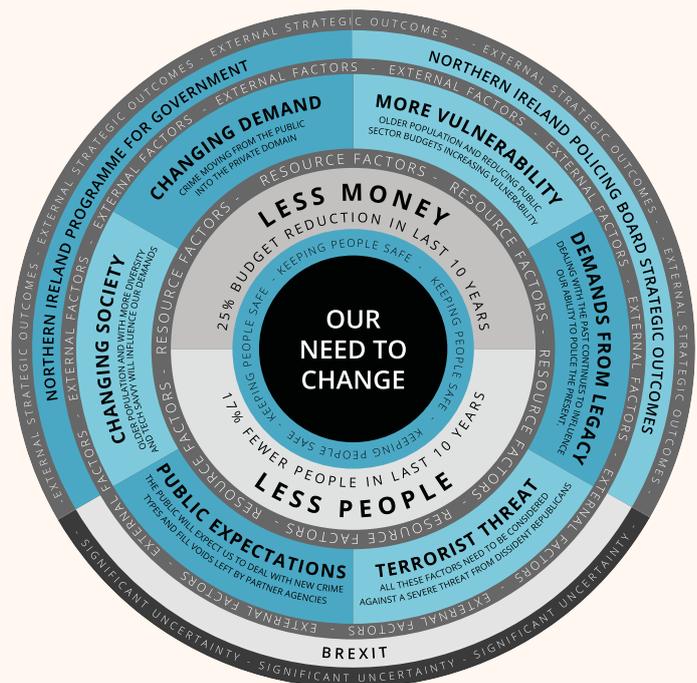
Local Policing is a broad term that covers the resources and structures within PSNI that spend the majority of their time delivering outcomes for their local communities. It includes the police officers who attend emergency and priority calls, the officers and staff who work within and support neighbourhood policing teams and a vast array of resources that investigate crime or support policing at a local level.

Local Policing is delivered alongside other resources within PSNI, such as Serious and Organised Crime Branch, Cyber Crime, Public Protection Branch and Roads Policing. The complex demands faced by PSNI means that all branches within PSNI must work collaboratively inside and outside the service to deliver the most effective solutions for the community. This consultation is focused on the future priorities, structure and delivery of local policing.

The need for Change

The purpose of the PSNI is to keep people safe and as demand and available resources change they need to develop new ways of working to ensure that this policing purpose remains fulfilled. Whilst this is a continuous process, the significance of the challenges currently faced means that a complete review is required to explore how local policing can most effectively keep people safe in the future.

Over the past 10 years, the complexity and type of workload faced by Local Policing has shifted from relatively low resource intensive demand generated in the public space (for example assaults, robberies and thefts) to more resource intensive investigative demand occurring in the private sphere (for example online crime, serious sexual assaults and harassment). This changing demand type, coupled with the level of resources available to deal with this demand, means that the PSNI has to carefully consider how it



delivers frontline policing across Northern Ireland and emphasises the importance of working in partnership to deliver effective, efficient and sustainable solutions.

These changes in workload also need to be considered against how Northern Ireland is changing and shifting public expectations around the role of policing.

Guiding Principles

Whilst seeking the views of stakeholders and the community the Policing Board and PSNI have agreed a number of key principles, which underpin the importance of policing in Northern Ireland. These are:

- Policing with the Community will remain how the PSNI deliver policing in Northern Ireland;
- PSNI will remain coterminous with Councils and will align senior leadership alongside this;
- PSNI and NIPB will continue to work collaboratively in partnership with communities to deliver policing in Northern Ireland, whilst ensuring the PCSP infrastructure is fully supported; and
- Any changes in frontline policing will aim to reduce the bureaucracy and administrative burden on officers and staff.

Any changes developed from the Local Policing Review 2018 should be built around these.

Why the Consultation?

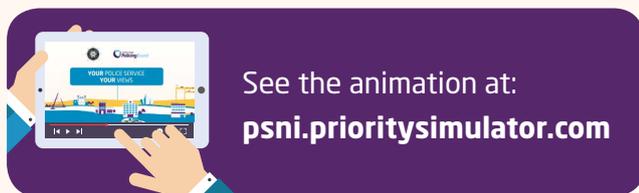
Local Policing forms a significant part of the PSNI and is the element of policing that has the most impact on communities across Northern Ireland. The current model of delivery is unlikely to be sustainable in the years ahead as crime changes and available resources reduce. Before considering or developing any changes in this local policing it is important to understand how community and key stakeholders would prioritise the allocation of resources across Local Policing.

YOUR POLICE SERVICE YOUR VIEWS



CONSULTATION FORMAT

This consultation will run from **30th August 2018 to 9th November 2018** and during this time we are seeking views from individuals, the community and key stakeholders on the future priorities, structure and delivery of local policing in Northern Ireland. We wish to collect your views in a number of ways and you can choose which way suits you best. To provide more information in relation to the consultation and the challenges that the PSNI face an animation has been produced.



Consultation Questions

There are also three consultation questions that we are seeking your views on. These are:



Question 1:

Have you ever used the PSNI?



Question 2:

What aspects of Policing in your local area are important to you?



Question 3:

How do you think the PSNI should improve Policing in your area?

We wish to make it as easy as possible for you to respond to this consultation, information around how you can provide your views is set out on page 8.

WAYS TO RESPOND:

Prioritisation Simulator

First of all we would like to collect your views by encouraging you to complete our online prioritisation simulator. This simple to use tool puts you in control of awarding police resources. The tool allows you to be the District Commander of your local area and we are asking you to assign resources by allocating 100 points across 6 overarching areas of local Policing and a total of 24 sub-sections.



Use the simulator at:
psni.prioritysimulator.com

HOW TO RESPOND

Consultation sessions

We will be holding a series of consultation events which you can attend and have your say.

Details can be found in the public events section on page 10.



Submit your views online

You can submit your views and try the priority simulator by going to: psni.prioritysimulator.com



Email your views

You can email what you have to say to: consultation@nipolicingboard.org.uk



Post your say

You can post your response to: **Policing Board, Partnership Directorate, Waterside Tower, 31 Clarendon Road Belfast, BT1 3BG**

ICE SERVICE, YOUR VIEWS

If you require the consultation document in an alternative format or if you have any special requirements for attendance at the public consultation events please contact the Policing Board on **028 9040 8500** or email consultation@nipolicingboard.org.uk



HELP & DATA PROTECTION

Help

You may send questions about this consultation to:

Lyne Black

Local Policing Consultation2018

Northern Ireland Policing Board
Waterside Tower, 31 Clarendon Road
Clarendon Dock, Belfast BT1 3BG

Email: consultation@nipolicingboard.org.uk

If you have any comments or complaints about the way this consultation has been conducted, these should be sent to:

Adrian McNamee

Director of Partnership

Northern Ireland Policing Board
Waterside Tower, 31 Clarendon Road
Clarendon Dock, Belfast BT1 3BG

We aim to publish a response to the consultation within three months following the close of the consultation period.

Data Protection

Data collected during the course of the consultation process will be analysed and a summary report will be published. Any contact details or other information that will identify a respondent as a private individual will be removed prior to publication. All information will be handled in accordance with the General Data Protection Regulation (GDPR). Your information will not be shared outside the Policing Board or PSNI.

What rights do you have?

- You have the right to obtain confirmation that your data is being processed, and access to your personal data;
- You are entitled to have personal data rectified if it is inaccurate or incomplete;
- You have a right to have personal data erased and to prevent processing, in specific circumstances ;
- You have the right to 'block' or suppress processing of personal data, in specific circumstances;
- You have the right to data portability, in specific circumstances;
- You have the right to object to the processing, in specific circumstances;
- You have rights in relation to automated decision making and profiling.

Respondents should also be aware that the Policing Board and PSNI's obligations under the Freedom of Information Act 2000 (FOIA) may require that any responses not subject to specific exemptions under the Act be communicated to third parties on request.

If you have any concerns about how your personal data has been handled please contact the Policing Board at Data.Protection@nipolicingboard.org.uk or PSNI at DataProtection@psni.pnn.police.uk.

For further information about confidentiality of responses please contact the Information Commissioner's Office.

Northern Ireland Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast BT7 2JB

Tel: 028 9027 8757 or 0303 123 1114

Email: ni@ico.org.uk

Website: www.ico.org.uk/

PUBLIC EVENTS

PUBLIC EVENTS LOCATION, DATE & TIME

As part of this consultation you are also invited to take part in public events. There will be at least one public event in each District Council area across Northern Ireland. Each public event will be organised in partnership with your local Policing and Community Safety Partnership (PCSP). Everyone is welcome to attend these events and members of the Policing Board and the PSNI will be there to facilitate a discussion on the priorities for local policing.

Antrim & Newtownabbey

Date: Wed 17th October 2018

Time: 19:00

Location: Linen Suite, Mossley Mill

Ards & North Down

Date: Mon 24th September 2018

Time: 19:00

Location: Signal Centre, Bangor

Armagh City, Banbridge & Craigavon

Date: Thu 11th October 2018

Time: 19:00

Location: Craigavon Civic Centre,
Craigavon

Belfast - East

Date: Tue 2nd October 2018

Time: 19:00

Location: Park Avenue Hotel, Belfast

Belfast - North

Date: Thu 20th September 2018

Time: 19:00

Location: Girdwood Community Hub,
Belfast

Belfast - South

Date: Wed 3rd October 2018

Time: 19:00

Location: Malone House, Belfast

Belfast - West

Date: Thu 4th October 2018

Time: 19:00

Location: Sally Gardens, Belfast

Causeway Coast & Glens

Date: Thu 27th September 2018

Time: 15:00

Location: Royal Court Hotel,
Portrush

Derry City & Strabane

Date: Wed 24th October 2018

Time: 17:00

Location: St Columbs Park House

Fermanagh & Omagh

Date: Thu 13th September 2018

Time: 19:30

Location: Bawnacre Centre,
Irvinestown

Lisburn & Castlereagh

Date: Tue 16th October 2018

Time: 19:00

Location: The Ivanhoe Hotel,
Carryduff

Mid & East Antrim

Date: Wed 26th September 2018

Time: 19:30

Location: The Studio Theatre at
The Braid Arts Centre, Ballymena

Mid Ulster

Date: Tue 9th October 2018

Time: 19:00

Location: The Junction, Dungannon

Newry, Mourne & Down

Date: Mon 8th October 2018

Time: 19:00

Location: Burrendale Hotel,
Newcastle

If you have any special requirements for attendance at the public consultation events please contact the Policing Board on

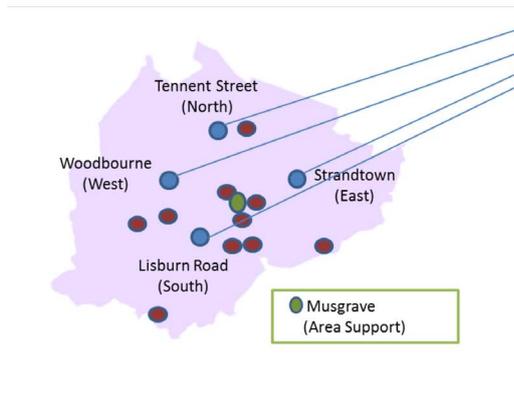
028 9040 8500

APPENDICES:

Appendix 1 - Maps of Service Provision

A District

Keeping People Safe



Emergency and priority calls for service are responded to from these locations

NPT	Location
Court North	Tennent Street
Court West	Grosvenor Road
Titanic & East Belfast	Strandtown
Balmoral	Lisburn Road
Central	Musgrave Street
Black Mountain	Woodbourne
Botanic	Lisburn Road
Woodbourne	Woodbourne
Castle	Tennent Street
Old Park	Tennent Street

B District

Keeping People Safe



Emergency and priority calls for service are responded to from this location

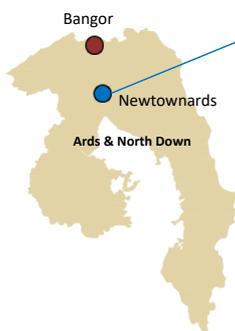
NPT	Location
Lisburn	Lisburn
Dundonald	Dundonald

APPENDICES:

Appendix 1 - Maps of Service Provision

C District

Keeping People Safe

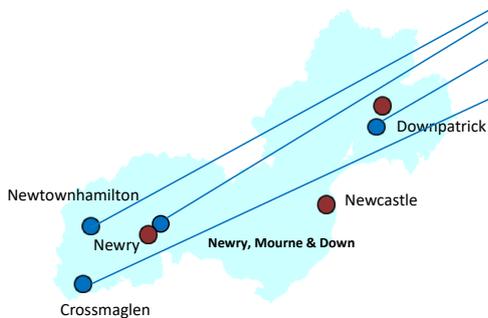


● Emergency and priority calls for service are responded to from this location

NPT	Location
Ards & North Down	Bangor

D District

Keeping People Safe



● Emergency and priority calls for service are responded to from these locations

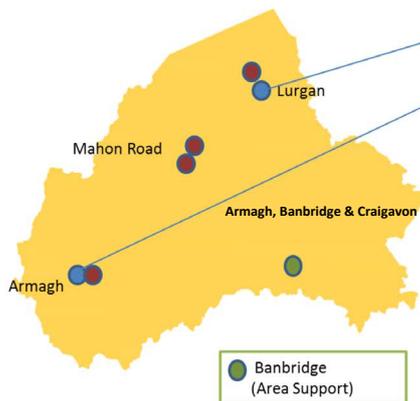
NPT	Location
Newry	Newry
Down	Downpatrick
Kilkeel	Newcastle

APPENDICES:

Appendix 1 - Maps of Service Provision

E District

Keeping People Safe

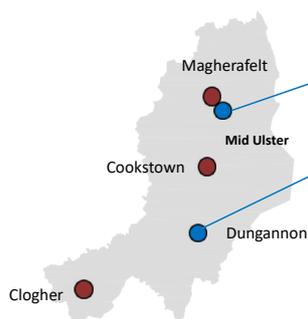


● Emergency and priority calls for service are responded to from these locations

NPT	Location
Armagh	Armagh
Lurgan	Lurgan
Craigavon	Mahon Road
Portadown	Mahon Road

F District

Keeping People Safe



● Emergency and priority calls for service are responded to from these locations

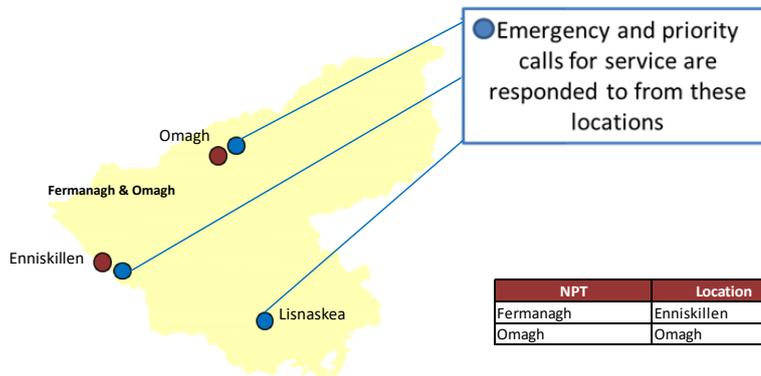
NPT	Location
Magherafelt	Magherafelt
Coalisland	Cookstown
Clogher	Clogher

APPENDICES:

Appendix 1 - Maps of Service Provision

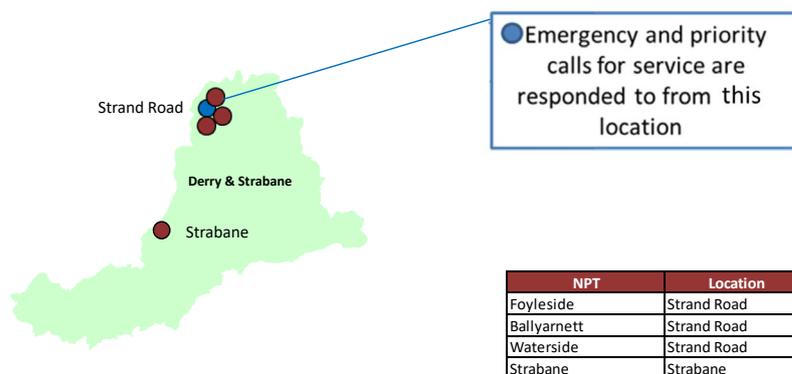
G District

Keeping People Safe



H District

Keeping People Safe

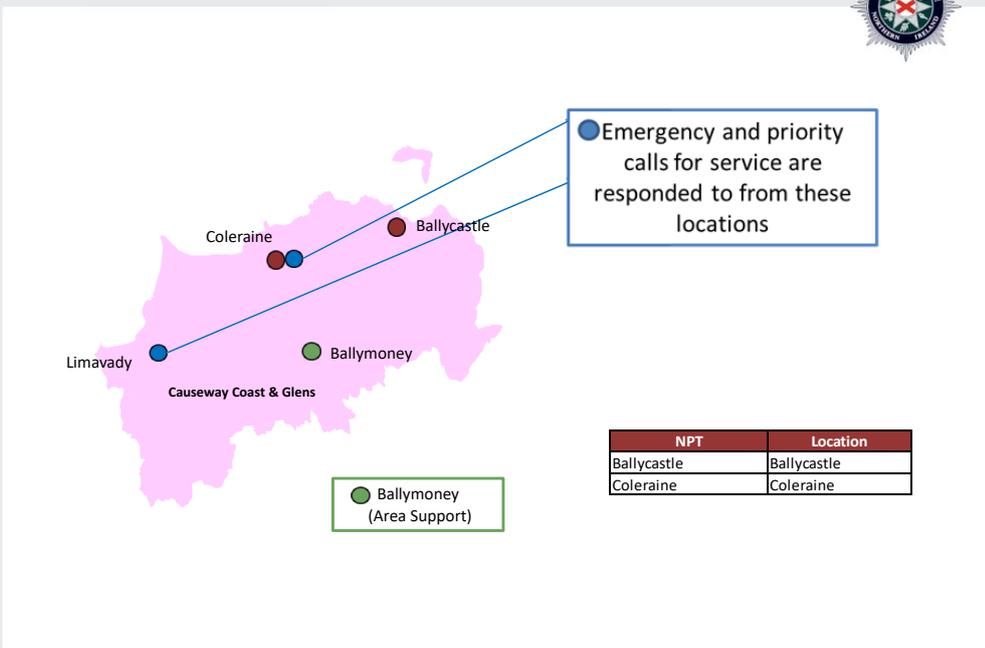


APPENDICES:

Appendix 1 - Maps of Service Provision

J District

Keeping People Safe

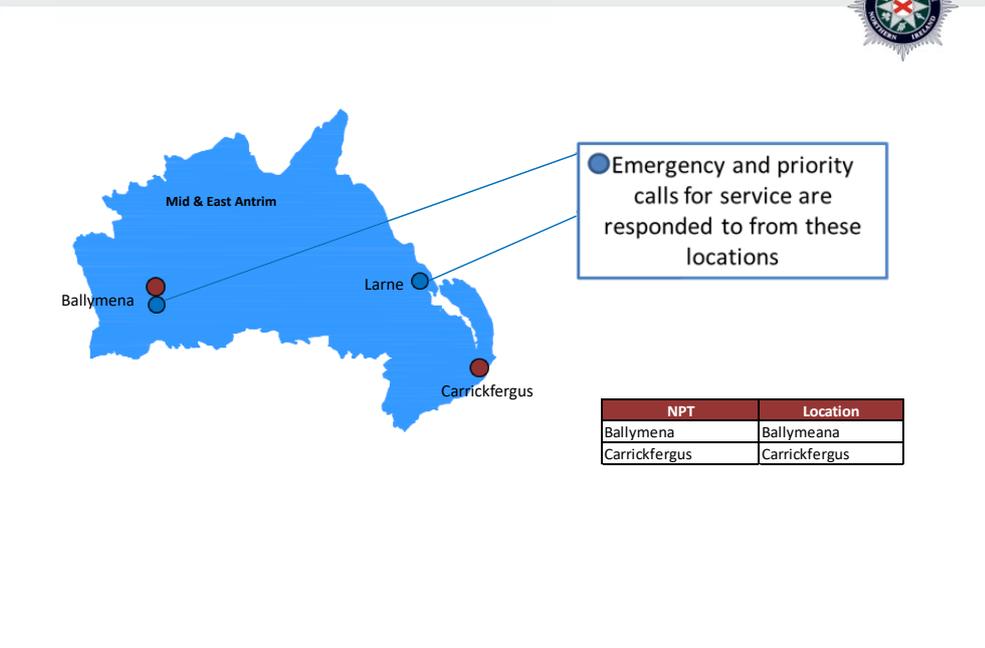


NPT	Location
Ballycastle	Ballycastle
Coleraine	Coleraine

● Ballymoney (Area Support)

K District

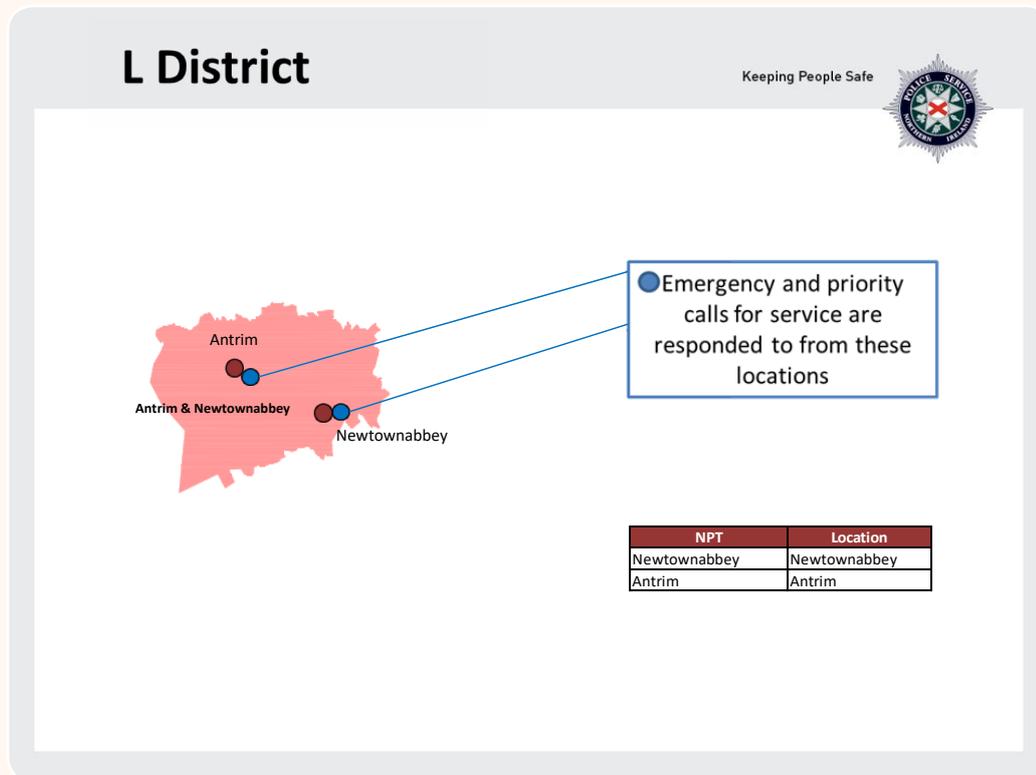
Keeping People Safe



NPT	Location
Ballymena	Ballymena
Carrickfergus	Carrickfergus

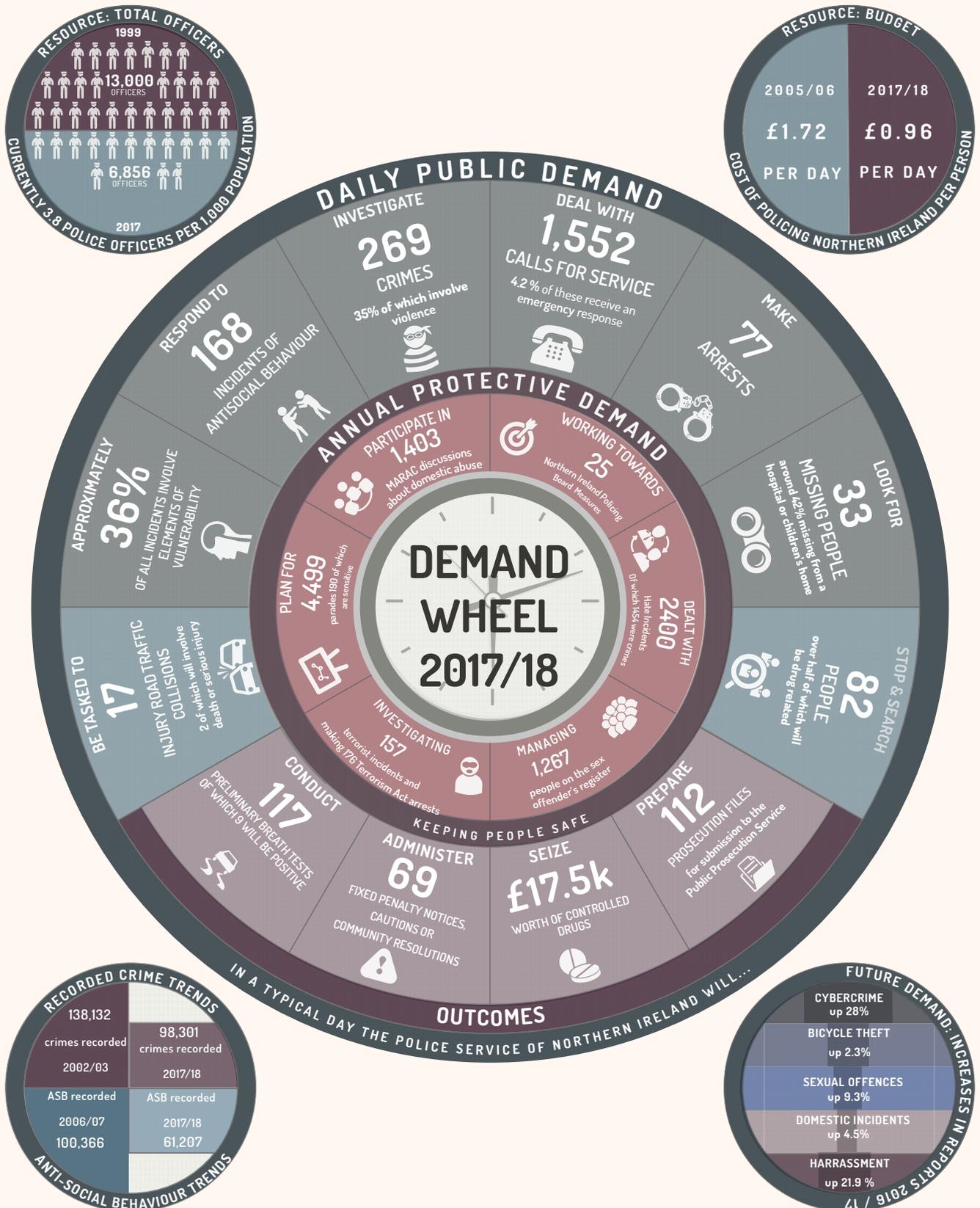
APPENDICES:

Appendix 1 - Maps of Service Provision



APPENDICES:

Appendix 2 - PSNI Demand Wheel



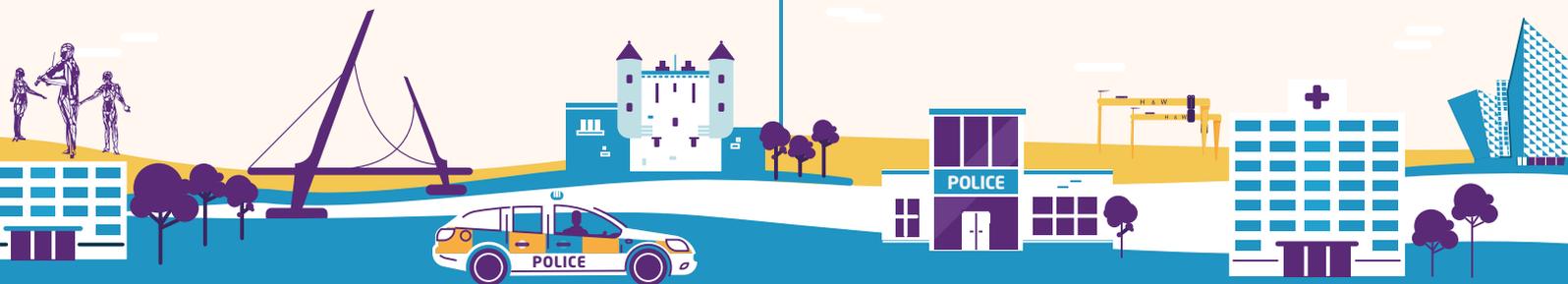
APPENDICES:

Appendix 3 - Young People's Version of Consultation

LOCAL POLICING REVIEW 2018

CONSULTATION
YOUNG PEOPLE'S VERSION

YOUR POLICE SERVICE, YOUR VIEWS



WHAT'S IT ALL ABOUT?

The role of the Police Service of Northern Ireland is to keep people safe, however as things change they need to plan how they are going to perform this role in the future.

Before they make this plan the Police Service of Northern Ireland and the Northern Ireland Policing Board talk to lots of different people and groups. They talk to these people to make sure that the final plan considers the views of everyone. One of the most important groups they want to hear from is children and young people.

This document allows **you** to give **your** views on the future of **your** police service. This document will explain some of the changes that the Police Service of Northern Ireland are currently dealing with and will give you the opportunity to say what parts of policing are important to you and how you think the Police Service of Northern Ireland could improve policing for you and the area you live in.

This is about the future of **your** police service and they need to hear from **you!**

**YOUR POLICE
SERVICE YOUR
VIEWS**



THEY NEED TO HEAR FROM YOU ON OR BEFORE:
FRIDAY 9TH NOVEMBER 2018



What do the Police Service do?

The Police Service of Northern Ireland keep people safe. They do this by having police officers and police staff working in every part of Northern Ireland.

The officers and staff do a lot of different things, many relating to policing in your local area. These include:

- Responding to calls from members of the public
- Going out on car, bike or foot patrols
- Attending local meetings
- Investigating crimes or other incidents

The Police Service of Northern Ireland do the following every year:



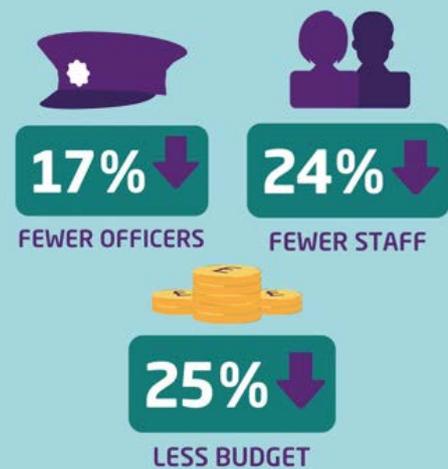
Why do things have to change?

The way that the Police Service of Northern Ireland currently provide policing in your area has to change for a number of reasons. If they don't make changes now they will find it difficult to keep everyone safe in the future.

The first set of reasons relate to the amount of money and people that the Police Service of Northern Ireland has do all the things they currently do.

The second set of reasons relate to changes in what they have to do. The Police Service now receives more calls from members of the community who need help or assistance rather than crime related calls. Also, the types of crimes reported have changed, for example, many more crimes are involving use of the internet or other technologies (Cyber Crimes). These crimes can only be properly investigated by officers behind a computer or in an office. This reduces the amount of time that they are on patrol in your community.

Over the last 10 YEARS the PSNI has:



CALLS THAT ARE INCREASING:

ONLINE INCIDENTS

DRUG OFFENCES

MISSING PEOPLE

SERIOUS CRIME

Your Views

The Northern Ireland Policing Board and the Police Service of Northern Ireland now need your help in order to plan how they will deliver policing in your community. This plan will cover local policing, this is the work that police officers and police staff carry out in your local area. This page outlines how you can obtain more information and give your views to around the future of your police service.

Follow the 2 steps below to have your say before Friday 9th November 2018.

STEP 1: Questions

To have you say on the future of local policing in your area please answer the following questions:



Question 1:

Have you ever used the Police Service of Northern Ireland?



Question 2:

What are the Police Service of Northern Ireland doing in your area that you feel is important?



Question 3:

What could the Police Service of Northern Ireland do better your area?

STEP 2: Send your views

For your views to be heard please submit them by using one of the methods shown below:



Submit your views online

You can submit your views and try the priority simulator by going to: psni.prioritysimulator.com



Email your views

You can email what you have to say to: consultation@nipolicingboard.org.uk



Post your say

You can post your response to: **Policing Board, Partnership Directorate, Waterside Tower, 31 Clarendon Road Belfast, BT1 3BG**



See the animation at: psni.prioritysimulator.com

#BeTheBoss

Decide where you would allocate policing resources at: psni.prioritysimulator.com



THEY NEED TO HEAR FROM YOU ON OR BEFORE:
FRIDAY 9TH NOVEMBER 2018



The full consultation can be found at:
psni.prioritysimulator.com

LOCAL POLICING REVIEW 2018

CONSULTATION
RESPONSE FORM

YOUR POLICE SERVICE, YOUR VIEWS





LOCAL POLICING REVIEW 2018

Consultation Response Form

Introduction

The Northern Ireland Policing Board and the Police Service of Northern Ireland are seeking views from the community and key stakeholders on the future priorities, structure and delivery for local policing in Northern Ireland. The Local Policing Review 2018 Consultation Document explains the purpose of this consultation and provides context around the consultation questions asked below. The results of this questionnaire will help to shape and inform the future of Local Policing across Northern Ireland.

Question 1 - How have you used the Police Service of Northern Ireland?

Question Explained – This question is seeking to obtain a general understanding of what, if any, PSNI services you have used. This question is not asking for specific details of any incidents or involvement you may have had with the PSNI, instead it is looking for a general overview. Examples could include the reporting of an incident, involvement in a road traffic collision, or if you received crime prevention advice.

Question 2 - What aspects of Policing in your local area are important to you?

Question Explained – This question is seeking to ascertain what elements of policing are important to you in your area. This question covers a wide range of activities, examples include, but are in no way limited to, responding to emergency calls for service, conducting high-visibility foot patrols, attending community meetings or addressing anti-social behaviour. This question is not looking for specific details or personal information, it is attempting to ascertain which elements of local policing, or policing activity is important to you.

Question 3 - How do you think the PSNI could improve Policing in your area?

Question Explained – This question is seeking to understand how you think policing in your area could be improved by the PSNI. This question is not looking for specific incidents or personal information; instead it is seeking to obtain information around how you feel the delivery of policing in your area could be improved.

Demographics - Questions about You:

Question Explained – These questions are being asked for a number of reason, firstly to ascertain if the responses we receive are a representative sample of the population and secondly to understand the submitted responses at a local level. This local understanding of the feedback received will help shape and inform the future of local policing across communities.

Which council area do you reside in?

- | | | |
|--|---|--|
| <input type="checkbox"/> Antrim & Newtownabbey | <input type="checkbox"/> Ards & North Down | <input type="checkbox"/> Armagh City, Banbridge & Craigavon |
| <input type="checkbox"/> Belfast City | <input type="checkbox"/> Causeway Coast & Glens | <input type="checkbox"/> Derry City & Strabane |
| <input type="checkbox"/> Fermanagh & Omagh | <input type="checkbox"/> Lisburn & Castlereagh City | <input type="checkbox"/> Mid & East Antrim |
| <input type="checkbox"/> Mid Ulster | <input type="checkbox"/> Newry, Mourne & Down | <input type="checkbox"/> Other / Unknown / Prefer not to say |

What age are you?

- | | | | |
|--------------------------------|--------------------------------|--------------------------------|--|
| <input type="checkbox"/> 0-11 | <input type="checkbox"/> 12-17 | <input type="checkbox"/> 18-29 | <input type="checkbox"/> 30-39 |
| <input type="checkbox"/> 40-49 | <input type="checkbox"/> 50-59 | <input type="checkbox"/> 60+ | <input type="checkbox"/> Prefer not to say |

What sex are you?

- | | | | |
|---------------------------------|-------------------------------|-----------------------------------|--|
| <input type="checkbox"/> Female | <input type="checkbox"/> Male | <input type="checkbox"/> Intersex | <input type="checkbox"/> Prefer not to say |
|---------------------------------|-------------------------------|-----------------------------------|--|

Please provide the first part of your postcode:

Submitting your feedback:

You can submit your views on the future of local policing in the following ways:
Online – you can answer these questions and complete a priority simulator by going to
<https://psni.prioritysimulator.com/>

Email – you can email your response to: consultation@nipolicingboard.org.uk

Post – you can post your response to:

Local Policing Consultation 2018, Northern Ireland Policing Board
Waterside Tower, 31 Clarendon Road, Clarendon Dock, Belfast, BT1 3BG

Whatever method you use to return your views needs to be received within the consultation period, which is:
10.00am on Thursday 30th August 2018 to 11.59pm on Friday 9th November 2018